

GULBARGA ELECTRICITY SUPPLY COMPANY LIMITED

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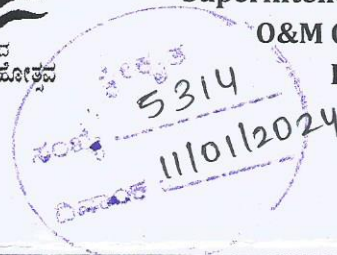
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Office of the
Superintending Engineer (Ele),
O&M Circle, GESCOM,
Ballari.



NO : SEE/DCA/AO/AAO/2023-24/ 6692-712 Date :

6 JAN 2024

Proceedings Of HT&EHT Consumer meeting held on 03.01.2024.
at Ballari Under the Chairmanship of the Hon'ble Superintending
Engineer(Ele), O & M Circle GescomBallari.

At the outset the Superintending Engineer(Ele), O & M Circle Gescom
Ballari welcomed the all the officers and HT&EHT Consumer to the meeting.

The Name of the Consumer & the Objections/complaints raised in the
meeting are as below :-

1.Consumer : Shri. SLR Metaliks pvt ltd ,RR.no LKEHT-11 Ph.no : 9449867274

- Requested to refund or adjustment of the amount paid towards the additional surcharge of OA RE power purchase for the month of April -23 to June-23 .
- Consumer enquired about whether Group captive and DERS both scheme can be benefited together .

Consumer has requested to to refund or adjustment of the amount paid of RS.1.48 towards the additional surcharge per kwh for the power purchased through renewable energy under open access during the month of April -23 to June-23 as per the order of the Hon'ble High court **order ref : WP No.10401/2023** as additional surcharge was reduced by Rs.0.70 per kwh from RS.1.48 per kwh with this the consumer as to get Refund of Rs.7455596/- or consumer requested to get adjustment in the monthly bill.

Cntnd to 2.,

Superintendent Engineer (Ele) O & M circle, Gescom Ballari, instructed to Executive Engineer O & M Division, Gescom HB Halli to look into the issue and verify the court order take action as per the KERC norms, Executive Engineer O & M Division, Gescom HB Halli stated withdrawal statement was prepared and sent for Internal Audit after the audit the same will be sent for the further approval .

In Regarding Consumer enquired about whether Group captive and DERS both scheme can be benefited together Superintendent Engineer (Ele) O & M circle, Gescom Ballari said its not possible to provide the both scheme for one particular RR.no as per DERS scheme norms.

ActionBy :1.Executive Engineer (Ele), O & M Division , Gescom HB Halli .

2 .Consumer : Hindu pu college ,Santhosh kumar,ph.no :95909596799

- Frequent interruption in power supply

Consumer complaint about the power interruption and low voltage issue which takes time to restart the machineries after the power resumes.

It is noticed that the urban feeder was extended to the outside town limits and causing more interruption by availing hand trip and LC and this was avoided by providing GOS but after GOS installation also consumer facing the same issue.

Superintendent Engineer (Ele) O & M circle , Gescom Ballari, instructed to Executive Engineer O & M Division , Gescom HB Halli to Verify the spot as there may be internal issue as the other consumer or not facing any such issue specially for this installation may be any internal Power issues might be causing the frequent interruption in the power supply.

3 .Consumer : RR.NO GNHT-86 ,M/S BMM Ispat Pvt Ltd,Joshi ,ph.no :95909596799

- Non implementation of CGRF Order(**Case No : 03/2023**)
(Order Ltr No: 2382-88 Dated : 14.07.2023)

Representative raised the issue for non implementation of CGRF order in respect of the GNHT86 in this regard the consumer as already lodged the compliant at ombudsman so the higher officers not initiative the any action against the CGRF Order Hence it is here by instructed to the Assistant Executive Engineer O & M ,Rural Sub division ,Hospete to verify the issue immediately .

Meeting concluded with vote of thanks to the all officers and HT/EHT consumers who has attended the meeting

Yours faithfully,


**Superintending Engineer (Ele),
O&M Circle, GESCOM,
Ballari**

Copy with compliments to :

3. The Chief Engineer (Ele), Operation, Corporate Office GESCOM Kalaburagi for kind information.
4. The Chief Engineer (Ele), O & M Zone GESCOM Ballari for kind information.

Copy for information to :

7. The Superintending Engineer (Ele), W&M Circle KPTCL Munirabad for information
8. SPS to MD to place the subject before Hon'ble Managing Director GESCOM.
9. SPS to DT to place the subject before Hon'ble Director Of Technical GESCOM.
10. All Executive Engineer(Ele), O&M Urban/Rural/C&M/MRT Division, GESCOM Ballari/Hospet/H.B.Halli .
11. All Assistant Executive Engineer(Ele), O & M Urban/Rural Sub-Division, GESCOM Ballari/Hospet/H.B.Halli/Siruguppa/Sandur/Kudligi/Hadagali/Ballari/CSD-1&2/ Hospet USD-1& 2.
12. Copy to AAo/OC/MF.